

Quality Policy

In order to improve the company performances TECNOCONTROL Srl Management considers it necessary to establish and foster an adequate Quality Policy aimed to develop and promote the application of a Quality Management System in compliance with

UNI EN ISO 9001:2015

For this purpose the Management - in collaboration with and assisted by the Quality Manager - undertakes to implement and control the application of the Quality Management System adopted and defined in this Manual and in the related Procedures, as well as to ensure Quality Management System remains effective and reviewed.

Such activities/controls will be documented by the Quality Manager and periodically submitted to the Management for their verification, particularly in regard to risk evaluation and management and opportunities within the organization, as well as for prevention of non-conformities, reduction of costs caused by non-quality and adoption of appropriate corrective actions aimed to a continuous improvement of the QMS itself.

The Quality Management System also foresees that all personnel is duly trained and instructed to achieve the necessary competences in the matter of quality. Every single person within the organization, at any level, will be involved in this project and will be able to offer contributions to optimize the adopted Quality Management System and to achieve the objectives set, particularly those here below:



- Provide services that meet the requirements/specifications of our clients as well as legal and regulatory requirements;
- Enhance effectiveness and efficiency of managing/operational processes within and outside the organization;
- Increase customer satisfaction and consolidate customers confidence in us;
- Ensure to continually improve the overall performances of the Organization.

The responsibilities and authorities of the main functions have been defined making reference to the company organization chart. They are also entrusted with the task of transmitting and promoting the commitment to quality (Quality Policy and Objectives, Quality Management System) to all company personnel.

Quality Policy and Quality Management System adopted will be subjected to periodic review by the Management in order to establish their adequacy and suitability.

Any divergences and/or doubts regarding the interpretation of the Quality Management System adopted/described in this Manual and in the related Procedures must be reported to the Management for their definition.

This document, signed for approval by the Management-DGE and for information by the Quality Management Manager-RGQ, will be displayed in full evidence within the Company "for communication" to all personnel and made available on our website to all our Customers and any other party.

Signature DGE Spessot Enrico 	Data 31-01-2018	Signature RGQ Spessot Riccardo 
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